



CANCELLATION & MISSED APPOINTMENT POLICY

All appointments are exclusive reservations and time is specifically set aside for you alone. We encourage patients to only make appointments that they can keep.

We understand that sometimes patients may need to reschedule an appointment due to an unanticipated event. Therefore, we ask that you notify us at least 24 hours in advance if you are unable to attend your scheduled appointment, so that we may offer the reservation to another patient.

At our discretion we reserve the right to charge a nominal fee (\$25 per 30 minutes of scheduled time) for an appointment that is missed or cancelled with less than 24 hours' notice. If we can successfully reallocate your appointment time to another patient the cancellation fee will be waived.

We value your time, and schedule longer appointments to ensure minimal disruptions to your daily schedule. Although we make every effort to run on time, unseen circumstances or emergencies may occasionally result in changes to the appointment schedule. We trust that affected patients will be considerate and understanding in these rare circumstances.

If you have a dental emergency that requires immediate attention, we will always see you at once.